

**Training Tuesday – February 23, 2021**

**myLegion New Login Design Q & A Summary**

***Question: Why is myLegion changing?***

Answer: The myLegion platform is currently powered by an outdated network which The American Legion is replacing. The myLegion look is changing because of the new network configuration. We are working to ensure the capabilities you need most will be available along with some enhancements.

***Question: Will district leaders have the same access with the updated design?***

Answer: Yes, all accesses should work the same.

***Question: What is the “group profile”?***

Answer: Group Profile is the administrative side of myLegion. The new myLegion site will have familiar features available in the left hand “My Views” menu.

***Question: Are post adjutants and commanders the only ones allowed to be group administrators?***

Answer: Many posts and squadrons have situations occur when the group administrative officer is not the person maintaining membership. The Administrative Officer can assign a member of their group permission to access group profile. Only members of the group can be provided permission.

***Question: Will the rules for sending transmittals change?***

Answer: No, posts and squadrons are encouraged to transmit memberships as soon as possible just as before. The screens may look slightly different, but the process and payment methods are the same.

***Question: Can transfers be included in transmittals?***

Answer: In addition to renewing and adding members, online processing includes transferring members as long as the member renews in the same transaction.

**Do you have a question not listed here?**

**You can email: [myLegion@legion.org](mailto:myLegion@legion.org)**

**Contact Number: 1-833-253-9995**