



AMERICAN
LEGION SERVICE
OFFICER
TRAINING
PROGRAMS

*Presented by Marty Callaghan
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*VA&R Division
Washington, D.C.*

New Service Officer (NSO) School

- Started in July 2022 as monthly training course
- Focuses on development of VA disability claims
- Intended for less experienced service officers
- Excellent training credential for OGC accreditation

Department Service Officer (DSO) School

- Offered semi-annually in March and September
- Focus: Claims in the Spring and appeals in the Fall
- Intended for more experienced service officers
- Ideal for DSOs and other accredited representatives

Department Service Officer Symposium

- First DSO Symposium scheduled for October 2024
- Held at National Convention Center, Leesburg, VA
- Elite training program for outstanding DSOs
- Will feature guest speakers and in-depth training

Bergmann & Moore law firm

- The American Legion's training partner since 2017
- Develops content for all service officer programs
- Provides additional training for TAL national staff
- Works with TAL in analysis of veterans' claim files

Questions or Comments?

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